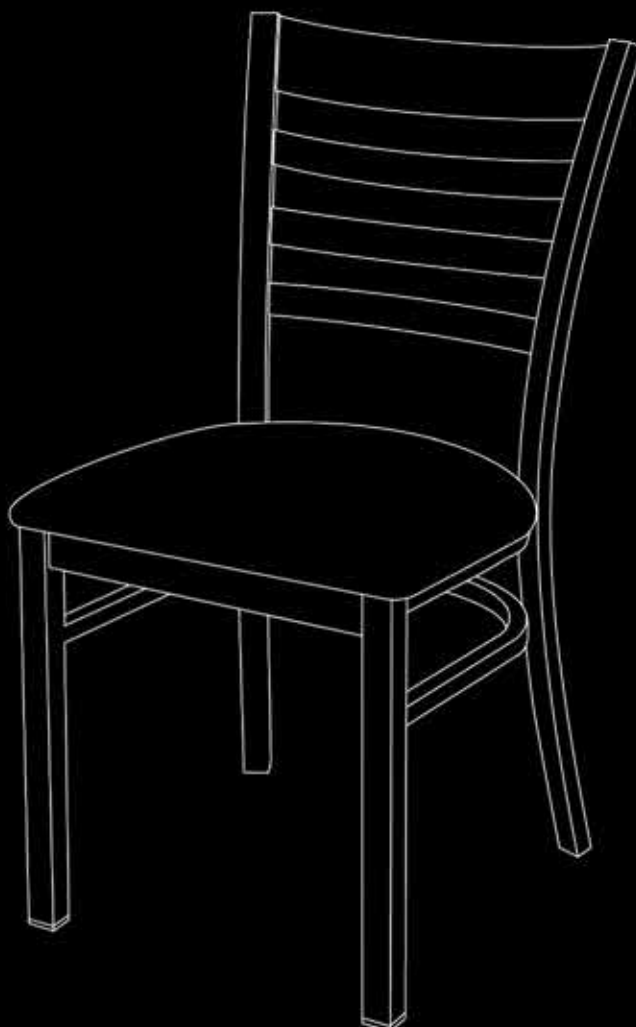


WELCOME | SALES GUIDE



niuline®



WELCOME TO NIULINE

WELCOME TO NIULINE - A ONE-STOP FURNITURE SHOPPING EXPERIENCE LIKE NO OTHER THAT KEEPS THE CUSTOMER AT THE FOREFRONT OF OUR BUSINESS.

WE PRIDE OURSELVES IN THE RELATIONSHIPS WE FORM WITH OUR CUSTOMERS. THESE RELATIONSHIPS CONTINUALLY INSPIRE US TO BE A BETTER COMPANY, TO SURPASS EXPECTATIONS BY PROVIDING BOTH PROFESSIONAL SERVICE AND THE MOST COMPETITIVE PRICING FOR PRODUCTS OF THE HIGHEST QUALITY IN THE MARKET TODAY. THE COMPLETE SATISFACTION OF OUR CUSTOMERS IS OUR GOAL IN EVERYTHING WE DO. COUPLED WITH GREAT SERVICE IS A SUPERIOR PRODUCT. NIULINE'S PRODUCT OFFERINGS ARE SUPERIOR TO THOSE OF OUR COMPETITORS FOR A VARIETY OF REASONS, THE MOST NOTABLE BEING:

CUSTOM DESIGNS

OUR PRODUCTS ARE EXCLUSIVE TO NIULINE. OUR INHOUSE DESIGNERS LISTEN TO OUR CUSTOMERS' NEEDS AND INPUT. OUR DESIGNS ARE STYLISH, YET PRACTICAL. THEY OFFER BOTH FORM AND FUNCTION TO EXIST IN A VARIETY OF ENVIRONMENTS. OUR DESIGNS ARE BASED ON CURRENT TRENDS, CONCEPTS, AND CUSTOMER FEEDBACK.

SUPERIOR MANUFACTURING

BECAUSE WE DESIGN ALL OF OUR PRODUCTS, WE MONITOR ALL STAGES; FROM CONCEPT TO FINAL PRODUCTION. THIS PROCESS ENSURES THAT THE END PRODUCT THE CUSTOMER RECEIVES WILL EXCEED INDUSTRY STANDARDS. WE DON'T CUT CORNERS LIKE OTHER MANUFACTURERS; WE BUILD OUR PRODUCTS THE WAY THEY SHOULD BE BUILT - WITH BEAUTY AND STRENGTH.

HIGHEST QUALITY PRODUCTS

THE FURNITURE AND ACCESSORY PRODUCTS WE MANUFACTURE ARE MADE OF THE FINEST RAW MATERIALS AND CONSTRUCTED, ASSEMBLED, AND FINISHED BY CRAFTSMEN AND WOMEN THAT UTILIZE MODERN FABRICATION PROCESSES ALONG WITH TIME-TESTED, HANDS-ON ARTESIAN METHODS. HAVING OUR CUSTOMER RECEIVE A QUALITY PRODUCT THAT THEY REMEMBER AND ENJOY USING IS OUR GUIDING PRINCIPLE.

EFFICIENT DISTRIBUTION

THE DISTRIBUTION OF OUR HUGE INVENTORY IS THE LAST STEP IN GETTING OUR CUSTOMERS THE PRODUCT THEY WANT, WHEN THEY NEED IT. WHETHER THEY ARE LOOKING FOR A DOZEN OF OUR WARM AND BEAUTIFUL WOOD BARSTOOLS, HUNDREDS OF OUR STURDY AND ROBUST METAL CHAIRS, OR ENOUGH OF OUR COMFORTABLE AND ELEGANT CABANAS TO FILL THEIR PATIO AND ADD A TOUCH OF CLASS, WE CAN GET THEM TO THE CUSTOMER ON TIME AND ON BUDGET. WE CAN EASILY SHIP TO ANY STATE AND DO SO WITH EFFICIENCY AND PROFESSIONAL CARE.

VIEW OUR CATALOG OF INSPIRED DESIGNS TO SEE WHICH BEST SUITS YOUR BUSINESS' NEEDS. FOR MORE INFORMATION, OR TO REQUEST A QUOTE, CONTACT A NIULINE REPRESENTATIVE TODAY. WE LOOK FORWARD TO DOING BUSINESS WITH YOU.



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CUSTOM DESIGNS

ALL FURNITURE PRODUCED BY NIULINE IS UNIQUE AND CUSTOM IN ITS DESIGN.

THE IN-HOUSE DESIGN TEAM AT NIULINE WORKS CONSTANTLY AT CREATING NEW DESIGNS OR IMPROVING UPON EXISTING ONES IN ORDER TO MAKE ALL OF THE FURNITURE PIECES THAT ARE MANUFACTURED TRULY SPECIAL AND MEMORABLE.

SUPER STRENGTH VINYL

ALL VINYLs PRODUCED BY NIULINE MEET OR EXCEED THE INDUSTRY STANDARD FOR WEAR AND COMMERCIAL USE AND HAVE A DOUBLE RUB (WYZENBEEK TEST) FACTOR OF 200,000 AS A MINIMUM. NIULINE FABRIC/VINYL HAS AN INCREDIBLY HIGH DOUBLE RUB ABRASION RESISTANCE RATING MAKING IT A SUPERB CHOICE FOR ANY UPHOLSTERED PIECE.

IN ADDITION TO THEIR SUPERB DURABILITY, NIULINE VINYLs ARE ALSO FLAME RETARDANT. VINYL IS COMPOSED OF TWO SIMPLE BUILDING BLOCKS: CHLORINE, BASED ON COMMON SALT, AND ETHYLENE, FROM NATURAL GAS. BY EMPLOYING FURTHER CHEMISTRY, VINYL CAN BE MADE FLEXIBLE, RIGID OR SEMI-LIQUID; CLEAR OR COLORFUL; THICK OR THIN MAKING IT THE WORLD'S MOST VERSATILE PLASTIC MATERIAL. THE CHLORINE COMPONENT HAS EXCELLENT INHERENT FLAME RETARDANT PROPERTIES. THESE PROPERTIES ARE PASSED ON DIRECTLY TO VINYL END-PRODUCTS, MAKING VINYL AN EXCELLENT CHOICE FOR APPLICATIONS THAT REQUIRE HIGH RESISTANCE TO IGNITION AND FLAME SPREAD.

NIULINE VINYLs RANGE FROM SEMI-SMOOTH, SOLID COLORS TO PRINTED PATTERNS ON LIGHT AND HEAVY TEXTURES. THE VINYL COLORS ARE CUSTOM PROPRIETARY CREATED BLENDS, HUES, AND DESIGNS THAT CANNOT BE FOUND ANYWHERE ELSE THEREFORE CREATING A VERY UNIQUE EXPERIENCE FOR THE END USER.



WOOD FURNITURE SELLING POINTS

BEECH/WOOD CONSTRUCTION

MOST ALL OF OUR WOOD FURNITURE IS MADE UP OF BEECH/ ASH WOOD. USING SUCH SUPERB HARDWOODS ALLOWS FOR CONSISTENCY IN COLOR, GRAIN, AND STRENGTH/SHOCK RESISTANCE. BEECH/ ASH ARE RELATIVELY NON-POROUS WOODS WITH A VERY STRONG SURFACE THAT STANDS UP TO CHALLENGES SUCH AS BEARING WEIGHT OR RECEIVING A HIGH IMPACT FORCE.

HAND ASSEMBLED

OUR WOOD FURNITURE IS HAND ASSEMBLED ENSURING THAT EVERY PIECE FITS PERFECTLY AND LOOKS BEAUTIFUL. WOOD FURNITURE PRODUCED BY NIULINE UTILIZES TIME-TESTED, HANDS-ON ARTESIAN METHODS FROM CRAFTSMEN AND WOMEN THAT HAVE BEEN PASSED DOWN FROM GENERATION TO GENERATION.

RICH COLORS AND STAINS

ALL NIULINE WOOD FURNITURE HAS THE HIGHEST QUALITY, RICH COLOR STAINS THAT ARE HAND APPLIED. ALL WOOD FURNITURE CREATED BY NIULINE USES PROPRIETARY WOOD STAIN BLENDS WHICH PROVIDE BEAUTIFUL RICH COLORS THAT ENHANCE THE NATURAL WOOD GRAIN AND CREATE A STUNNING AESTHETIC.



METAL CHAIR SELLING POINTS

STRONGER CARBON STEEL

NIULINE METALS ARE MORE DURABLE AND LIGHTER THAN SIMILAR INDUSTRY PRODUCTS. BECAUSE OF THE HIGHER CARBON CONTENT IN OUR STEEL, NIULINE METAL FURNITURE BECOMES "HARDENED" THEREFORE MAKING THE STEEL TOUGHER AND STRONGER. IN DOING THIS, LESS METAL IS NEEDED WHICH HELPS TO REDUCE THE OVERALL WEIGHT OF THE PIECE AND MINIMIZE ENVIRONMENTAL IMPACT.

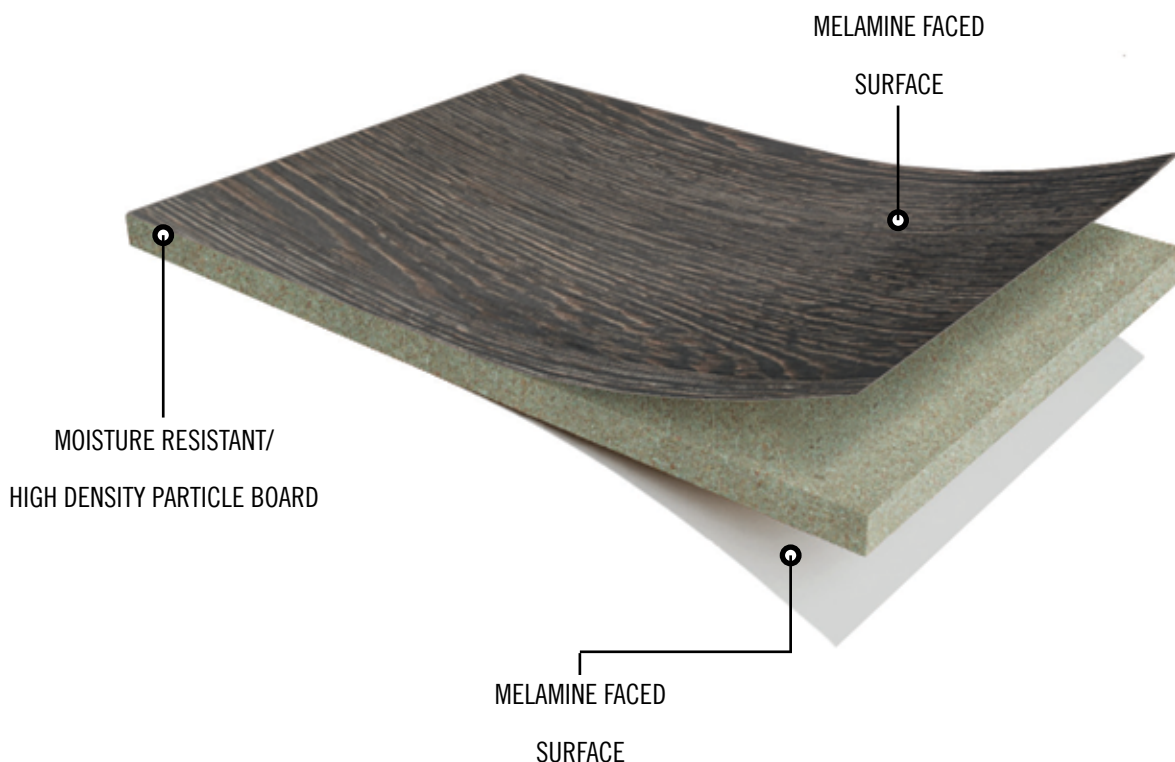
POWDER COATING

NIULINE USES THE HIGHEST GRADE POWDER COATINGS WITH A BROAD RANGE OF COLORS. ALL METAL FURNITURE MANUFACTURED BY NIULINE IS COVERED IN AN INDUSTRIAL GRADE, ELECTROSTATICALLY APPLIED, POWDER COAT FINISH USING ONLY THE FINEST POWDERS THAT COME IN A WIDE VARIETY OF COLORS.

MELAMINE FACED BOARD (MFB) SELLING POINTS

DURABLE / VERSATILE

NIULINE MFB IS A DURABLE, DECORATIVE SURFACE MATERIAL THAT POSSESSES SPECIAL PERFORMANCE ATTRIBUTES INCLUDING CHEMICAL, HEAT, AND IMPACT RESISTANCE ALONG WITH HYGIENIC SURFACE PROPERTIES. THESE IMPORTANT ELEMENTS MAKE ALL OF THE NIULINE PRODUCTS THAT UTILIZE THEM PERFECT FOR HEAVY USE/HIGH TRAFFIC SETTINGS SUCH AS HOSPITALITY, HEALTHCARE, AND RETAIL. MELAMINE IS A VERY DURABLE MATERIAL MADE FROM THE THERMOSET PROCESS THAT IS LIGHTWEIGHT AND GENERALLY COSTS LESS THAN OTHER FURNITURE MATERIALS. IT CAN WITHSTAND HIGH TEMPERATURES, GIVING IT AN ADVANTAGE OVER WOOD AND OTHER MATERIALS WHERE HOT POTS/ DISHES ARE CONCERNED. MELAMINE IS A HARD, DURABLE MATERIAL AND DOES NOT CHIP OR SCRATCH EASILY THAT ALSO HAS HYGIENIC SURFACE PROPERTIES.



NIULINE UTILIZES QUALITY MELAMINE WITH AN ASSORTMENT OF DESIGNS AND PATTERNS ADHERED TO A HIGH DENSITY, MOISTURE RESISTANT PARTICLE BOARD AS THE CORE OF THE SUBSTRATE TO ENSURE THAT THE CUSTOMER RECEIVES A DURABLE AND AESTHETICALLY PLEASING PRODUCT.

ALL OF OUR MFB PRODUCTS ARE FSC CERTIFIED (CERTIFICATE# HFA-COC-100017 AND HFA-CW-100017)



NIULINE COLOR OPTIONS

NIULINE HAS MFB WOOD PATTERNS, STAINS, AND POWDER COATS THAT ARE GUARANTEED TO COMPLIMENT ANY SPACE. WHETHER IT IS A STANDARD COLOR/PATTERN FROM THE NIULINE CATALOG, OR ONE OF THE HUNDREDS OF OTHER SPECIAL ORDER OPTIONS AVAILABLE, NIULINE CAN PROVIDE THE RIGHT LOOK AND FEEL FOR ANY LOCATION.

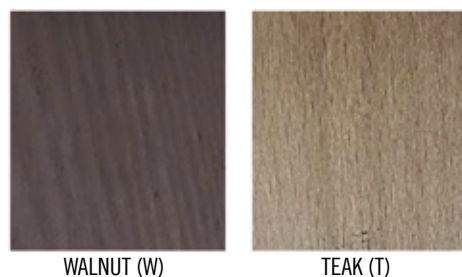
MFB PATTERN OPTIONS



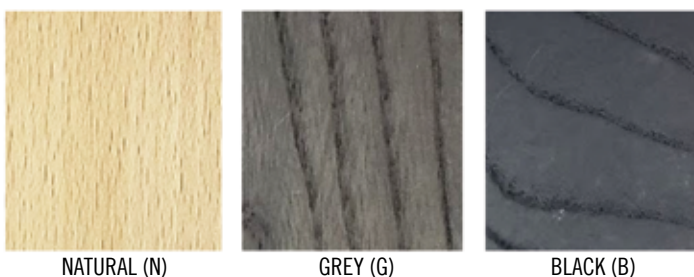
MFB PATTERN OPTIONS (SPECIAL ORDER)



WOOD CHAIR STAIN COLOR OPTIONS*



STAIN COLOR (SPECIAL ORDER)



METAL CHAIR POWDER COAT COLOR OPTIONS*



*ANY CUSTOM COLOR OF WOOD STAIN/ POWDER COAT AVAILABLE ON SPECIAL REQUEST

SALES GUIDE

NEEDED INFORMATION AND PROCEEDURE FOR PURCHASE ORDERS

BELOW ARE ITEMS AND PROCESS THAT ARE NEEDED WHEN A CUSTOMER PLACES A PURCHASE ORDER. WITHOUT THE REQUIRED INFORMATION, ORDERS CAN/WILL BE DELAYED.

CALL NIULINE TO VERIFY PRODUCT IS IN STOCK AND TO DISCUSS ANY SPECIAL NEEDS/ INSTRUCTIONS

PO MUST HAVE ALL OF THE FOLLOWING INFORMATION:

- COMPANY/ CUSTOMER NAME
- MARKED FOR (M/F) (IF APPLICABLE)
- BILLING ADDRESS
- SHIPPING ADDRESS
- CONTACT INFORMATION
- ITEM #
- ITEM NAME
- DESCRIPTION
- FABRIC/VINYL CHOICE (IF APPLICABLE)
- DUE DATE (REALISTIC)
- SPECIAL INSTRUCTIONS/NOTES

SEND THE PO VIA EMAIL TO: **INFO@NIULINE.COM**





INDOOR WOOD FURNITURE

NIULINE PROVIDES A LIMITED 1-YEAR (FROM DATE OF PURCHASE) MANUFACTURER'S WARRANTY TO THE ORIGINAL PURCHASER OF ANY QUALITY NIULINE WOOD FURNITURE; INCLUDING BUT NOT LIMITED TO WOOD CHAIRS, BARSTOOLS, SEATS, AND SEAT BACKS, FROM AN AUTHORIZED DEALER THAT THE FURNITURE IS FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP ONLY. THIS WARRANTY DOES NOT APPLY TO PURCHASERS OF AS-IS OR DISPLAY SAMPLES. COLOR, GRAIN, TEXTURE AND FINISH VARIATIONS ARE NATURAL IN WOOD AND ARE NOT COVERED BY THIS WARRANTY. CRACKS, SPLITS, OR SEPERATIONS IN WOOD ARE ONLY COVERED OR CAN BE REPLACED WITHIN 90-DAYS OF THE ORIGINAL PURCHASE DATE. THIS WARRANTY APPLIES UNDER CONDITIONS OF NORMAL USE BUT DOES NOT APPLY TO FADING (FURNITURE SHOULD NOT BE PLACED IN DIRECT SUNLIGHT; DAMAGE RELATED TO SUN EXPOSURE IS NOT COVERED) OR DEFECTS THAT RESULT FROM SPILLING/SOILING, IMPROPER CLEANING, MISUSE, ACCIDENTS, OR ABNORMAL USE. NORMAL WEAR AND TEAR, INCLUDING SURFACE SCRATCHES THAT OCCUR WITH NORMAL USE, DENTS OR CHIPPING, ACTS OF VANDALISM, DAMAGES WHICH RESULT FROM IMPROPER USE, AND LACK OF CARE OR NEGLIGENCE ARE NOT COVERED.

IN NO EVENT WILL NIULINE BE LIABLE FOR INDIRECT, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES, WHETHER BASED IN CONTRACT, TORT, WARRANTY, STRICT LIABILITY OR OTHERWISE. THIS LIMITED AND EXCLUSIVE WARRANTY SHALL SUPERSEDE AND CONTROL ANY OTHER REPRESENTATIONS AND/OR WARRANTIES WITH RESPECT TO THIS PRODUCT. IN NO EVENT SHALL NIULINE LIABILITY EXCEED THE PURCHASE PRICE AND/OR INVOICED VALUE OF THE GOODS.

NIULINE WILL REPAIR OR REPLACE, OR PROVIDE A SUBSTITUTE FOR, ANY PIECE OR PART FOUND BY NIULINE TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP AT ITS SOLE DISCRETION. ALL CLAIMS FOR SERVICE MUST BE ACCOMPANIED BY PROOF OF PURCHASE (BILL OF SALE OR INVOICE). NIULINE MAY ASK FOR PHOTOGRAPHS OF THE PIECE IN QUESTION. CONTACT THE DEALER/SALES REPRESENTATIVE FROM WHOM THE FURNITURE WAS PURCHASED TO REQUEST WARRANTY SERVICE UNDER THIS WARRANTY. IF THE ORIGINAL DEALER/SALES REPRESENTATIVE IS NOT ACCESSIBLE, CONTACT NIULINE DIRECT FOR ASSISTANCE. ANY COSTS FOR PACKING AND SHIPPING ARE NOT COVERED UNDER THIS WARRANTY. ALL RETURNS MUST BE AUTHORIZED VIA WRITTEN APPROVAL FIRST BY NIULINE AND MUST BE SHIPPED FREIGHT PREPAID. ANY SHIPMENT RETURNED UNAUTHORIZED OR FREIGHT COLLECT WILL BE REFUSED. UPON RECEIPT OF THE RETURNED PRODUCT, NIULINE WILL DETERMINE WHETHER THE PRODUCT IS DEFECTIVE. LIABILITY FOR DEFECTIVE PRODUCTS IS LIMITED TO REPAIR OR REPLACEMENT. THERE WILL BE NO CREDIT ISSUED FOR RETURNED PRODUCT.

FURNITURE WARRANTIES

INDOOR METAL FURNITURE

NIULINE PROVIDES A LIMITED 2-YEAR (FROM DATE OF PURCHASE) MANUFACTURER'S WARRANTY TO THE ORIGINAL PURCHASER OF ANY QUALITY NIULINE METAL FURNITURE; INCLUDING BUT NOT LIMITED TO METAL CHAIRS, BARSTOOLS, AND TABLE BASES, FROM AN AUTHORIZED DEALER THAT THE FURNITURE IS FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP ONLY. THIS WARRANTY DOES NOT APPLY TO PURCHASERS OF AS-IS OR DISPLAY SAMPLES. COLOR, TEXTURE AND PAINT/POWDERCOAT FINISH VARIATIONS ARE POSSIBLE AND ARE NOT COVERED BY THIS WARRANTY. THIS WARRANTY APPLIES UNDER CONDITIONS OF NORMAL USE BUT DOES NOT APPLY TO FADING (FURNITURE SHOULD NOT BE PLACED IN DIRECT SUNLIGHT; DAMAGE RELATED TO SUN EXPOSURE IS NOT COVERED) OR DEFECTS THAT RESULT FROM SPILLING/SOILING, IMPROPER CLEANING, MISUSE, ACCIDENTS, OR ABNORMAL USE. NORMAL WEAR AND TEAR, INCLUDING SURFACE SCRATCHES THAT OCCUR WITH NORMAL USE, DENTS OR CHIPPING, ACTS OF VANDALISM, DAMAGES WHICH RESULT FROM IMPROPER USE, AND LACK OF CARE OR NEGLIGENCE ARE NOT COVERED.

IN NO EVENT WILL NIULINE BE LIABLE FOR INDIRECT, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES, WHETHER BASED IN CONTRACT, TORT, WARRANTY, STRICT LIABILITY OR OTHERWISE. THIS LIMITED AND EXCLUSIVE WARRANTY SHALL SUPERSEDE AND CONTROL ANY OTHER REPRESENTATIONS AND/OR WARRANTIES WITH RESPECT TO THIS PRODUCT. IN NO EVENT SHALL NIULINE LIABILITY EXCEED THE PURCHASE PRICE AND/OR INVOICED VALUE OF THE GOODS.

NIULINE WILL REPAIR OR REPLACE, OR PROVIDE A SUBSTITUTE FOR, ANY PIECE OR PART FOUND BY NIULINE TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP AT ITS SOLE DISCRETION. ALL CLAIMS FOR SERVICE MUST BE ACCOMPANIED BY PROOF OF PURCHASE (BILL OF SALE OR INVOICE). NIULINE MAY ASK FOR PHOTOGRAPHS OF THE PIECE IN QUESTION. CONTACT THE DEALER/SALES REPRESENTATIVE FROM WHOM THE FURNITURE WAS PURCHASED TO REQUEST WARRANTY SERVICE UNDER THIS WARRANTY. IF THE ORIGINAL DEALER/SALES REPRESENTATIVE IS NOT ACCESSIBLE, CONTACT NIULINE DIRECT FOR ASSISTANCE. ANY COSTS FOR PACKING AND SHIPPING ARE NOT COVERED UNDER THIS WARRANTY. ALL RETURNS MUST BE AUTHORIZED VIA WRITTEN APPROVAL FIRST BY NIULINE AND MUST BE SHIPPED FREIGHT PREPAID. ANY SHIPMENT RETURNED UNAUTHORIZED OR FREIGHT COLLECT WILL BE REFUSED. UPON RECEIPT OF THE RETURNED PRODUCT, NIULINE WILL DETERMINE WHETHER THE PRODUCT IS DEFECTIVE. LIABILITY FOR DEFECTIVE PRODUCTS IS LIMITED TO REPAIR OR REPLACEMENT. THERE WILL BE NO CREDIT ISSUED FOR RETURNED PRODUCT.



OUTDOOR METAL PATIO FURNITURE / POLYTEAK® / SUNBRELLA® FABRIC

NIULINE PROVIDES A LIMITED 1-YEAR (FROM DATE OF PURCHASE) MANUFACTURER'S WARRANTY TO THE ORIGINAL PURCHASER OF ANY QUALITY NIULINE METAL PATIO FURNITURE; INCLUDING BUT NOT LIMITED TO METAL CHAIRS, BARSTOOLS, BANQUETTES, CABANAS, PLANTERS, TABLES AND TABLE BASES, FROM AN AUTHORIZED DEALER THAT THE FURNITURE IS FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP ONLY. THIS WARRANTY DOES NOT APPLY TO PURCHASERS OF AS-IS OR DISPLAY SAMPLES. COLOR, TEXTURE AND PAINT/POWDERCOAT FINISH VARIATIONS ARE POSSIBLE AND ARE NOT COVERED BY THIS WARRANTY. THIS WARRANTY APPLIES UNDER CONDITIONS OF NORMAL USE BUT DOES NOT APPLY TO FADING (FURNITURE SHOULD NOT BE PLACED IN DIRECT SUNLIGHT; DAMAGE RELATED TO SUN EXPOSURE IS NOT COVERED) OR DEFECTS THAT RESULT FROM SPILLING/SOILING, IMPROPER CLEANING, MISUSE, ACCIDENTS, OR ABNORMAL USE. NORMAL WEAR AND TEAR, INCLUDING SURFACE SCRATCHES THAT OCCUR WITH NORMAL USE, DENTS OR CHIPPING, ACTS OF VANDALISM, DAMAGES WHICH RESULT FROM IMPROPER USE, AND LACK OF CARE OR NEGLIGENCE ARE NOT COVERED.

NIULINE PROVIDES A LIMITED 1-YEAR (FROM DATE OF PURCHASE) MANUFACTURER'S WARRANTY TO THE ORIGINAL PURCHASER OF ANY QUALITY NIULINE METAL PATIO FURNITURE WITH A POLYTEAK® BRAND HIGH-DENSITY POLYETHYLENE; INCLUDING BUT NOT LIMITED TO METAL CHAIRS, BARSTOOLS, AND TABLES, FROM AN AUTHORIZED DEALER THAT THE FURNITURE IS FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP ONLY. THIS WARRANTY DOES NOT APPLY TO PURCHASERS OF AS-IS OR DISPLAY SAMPLES. PRODUCTS SHALL BE FREE FROM MATERIAL DEFECTS, AND SHALL NOT SPLINTER, CRACK, CHIP, PEEL, ROT, OR SUFFER STRUCTURAL DAMAGE FROM INSECT INFESTATION. THIS WARRANTY APPLIES UNDER CONDITIONS OF NORMAL USE BUT DOES NOT APPLY TO FADING (FURNITURE SHOULD NOT BE PLACED IN DIRECT SUNLIGHT; DAMAGE RELATED TO SUN EXPOSURE IS NOT COVERED) OR DEFECTS THAT RESULT FROM SPILLING/SOILING, IMPROPER CLEANING, MISUSE, ACCIDENTS, OR ABNORMAL USE. NORMAL WEAR AND TEAR, INCLUDING SURFACE SCRATCHES THAT OCCUR WITH NORMAL USE, DENTS OR CHIPPING, ACTS OF VANDALISM, DAMAGES WHICH RESULT FROM IMPROPER USE, AND LACK OF CARE OR NEGLIGENCE ARE NOT COVERED.

NIULINE PROVIDES A LIMITED 5-YEAR (FROM DATE OF PURCHASE) MANUFACTURER'S WARRANTY TO THE ORIGINAL PURCHASER OF ANY QUALITY NIULINE METAL PATIO FURNITURE WITH A SUNBRELLA® FABRIC COVERING; INCLUDING BUT NOT LIMITED TO BANQUETTES AND CABANAS, FROM AN AUTHORIZED DEALER THAT THE FURNITURE IS FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP ONLY. THIS WARRANTY DOES NOT APPLY TO PURCHASERS OF AS-IS OR DISPLAY SAMPLES. THIS WARRANTY PROTECTS AGAINST SUNBRELLA® FABRIC BECOMING UNSERVICEABLE DUE TO COLOR OR STRENGTH LOSS FROM NORMAL USAGE AND EXPOSURE CONDITIONS, INCLUDING SUNLIGHT, MILDEW AND ATMOSPHERIC CHEMICALS. DEFECTS THAT RESULT FROM SPILLING/SOILING, IMPROPER CLEANING, MISUSE, ACCIDENTS, ACTS OF VANDALISM, OR ABNORMAL USE ARE NOT COVERED.

IN NO EVENT WILL NIULINE BE LIABLE FOR INDIRECT, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES, WHETHER BASED IN CONTRACT, TORT, WARRANTY, STRICT LIABILITY OR OTHERWISE. THIS LIMITED AND EXCLUSIVE WARRANTY SHALL SUPERSEDE AND CONTROL ANY OTHER REPRESENTATIONS AND/OR WARRANTIES WITH RESPECT TO THIS PRODUCT. IN NO EVENT SHALL NIULINE LIABILITY EXCEED THE PURCHASE PRICE AND/OR INVOICED VALUE OF THE GOODS.

NIULINE WILL REPAIR OR REPLACE, OR PROVIDE A SUBSTITUTE FOR, ANY PIECE OR PART FOUND BY NIULINE TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP AT ITS SOLE DISCRETION. ALL CLAIMS FOR SERVICE MUST BE ACCOMPANIED BY PROOF OF PURCHASE (BILL OF SALE OR INVOICE). NIULINE MAY ASK FOR PHOTOGRAPHS OF THE PIECE IN QUESTION. CONTACT THE DEALER/SALES REPRESENTATIVE FROM WHOM THE FURNITURE WAS PURCHASED TO REQUEST WARRANTY SERVICE UNDER THIS WARRANTY. IF THE ORIGINAL DEALER/SALES REPRESENTATIVE IS NOT ACCESSIBLE, CONTACT NIULINE DIRECT FOR ASSISTANCE. ANY COSTS FOR PACKING AND SHIPPING ARE NOT COVERED UNDER THIS WARRANTY. ALL RETURNS MUST BE AUTHORIZED VIA WRITTEN APPROVAL FIRST BY NIULINE AND MUST BE SHIPPED FREIGHT PREPAID. ANY SHIPMENT RETURNED UNAUTHORIZED OR FREIGHT COLLECT WILL BE REFUSED. UPON RECEIPT OF THE RETURNED PRODUCT, NIULINE WILL DETERMINE WHETHER THE PRODUCT IS DEFECTIVE. LIABILITY FOR DEFECTIVE PRODUCTS IS LIMITED TO REPAIR OR REPLACEMENT. THERE WILL BE NO CREDIT ISSUED FOR RETURNED PRODUCT.

FURNITURE WARRANTIES

WOOD OR METAL UPHOLSTERED BOOTHS*

NIULINE PROVIDES A LIMITED 3-YEAR (FROM DATE OF PURCHASE) MANUFACTURER'S WARRANTY TO THE ORIGINAL PURCHASER OF ANY QUALITY NIULINE WOOD OR METAL BOOTH, FROM AN AUTHORIZED DEALER THAT THE FURNITURE IS FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP ONLY. THIS WARRANTY DOES NOT APPLY TO PURCHASERS OF AS-IS OR DISPLAY SAMPLES. ANY SEATING OR BOOTH BACK VINYLs, FABRICS, OR FOAM THAT ARE NOT MANUFACTURED BY NIULINE ARE COVERED VIA (IF ANY) ORIGINAL MANUFACTURER'S WARRANTIES ONLY. THIS WARRANTY APPLIES UNDER CONDITIONS OF NORMAL USE BUT DOES NOT APPLY TO FADING (FURNITURE SHOULD NOT BE PLACED IN DIRECT SUNLIGHT; DAMAGE RELATED TO SUN EXPOSURE IS NOT COVERED) OR DEFECTS THAT RESULT FROM SPILLING/SOILING, IMPROPER CLEANING, MISUSE, ACCIDENTS, OR ABNORMAL USE. NORMAL WEAR AND TEAR, INCLUDING SURFACE SCRATCHES THAT OCCUR WITH NORMAL USE, MATERIAL RIPPING OR FRAYING, ACTS OF VANDALISM, DAMAGES WHICH RESULT FROM IMPROPER USE, AND LACK OF CARE OR NEGLIGENCE ARE NOT COVERED.

IN NO EVENT WILL NIULINE BE LIABLE FOR INDIRECT, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES, WHETHER BASED IN CONTRACT, TORT, WARRANTY, STRICT LIABILITY OR OTHERWISE. THIS LIMITED AND EXCLUSIVE WARRANTY SHALL SUPERSEDE AND CONTROL ANY OTHER REPRESENTATIONS AND/OR WARRANTIES WITH RESPECT TO THIS PRODUCT. IN NO EVENT SHALL NIULINE LIABILITY EXCEED THE PURCHASE PRICE AND/OR INVOICED VALUE OF THE GOODS.

NIULINE WILL REPAIR OR REPLACE, OR PROVIDE A SUBSTITUTE FOR, ANY PIECE OR PART FOUND BY NIULINE TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP AT ITS SOLE DISCRETION. ALL CLAIMS FOR SERVICE MUST BE ACCOMPANIED BY PROOF OF PURCHASE (BILL OF SALE OR INVOICE). NIULINE MAY ASK FOR PHOTOGRAPHS OF THE PIECE IN QUESTION. CONTACT THE DEALER/SALES REPRESENTATIVE FROM WHOM THE FURNITURE WAS PURCHASED TO REQUEST WARRANTY SERVICE UNDER THIS WARRANTY. IF THE ORIGINAL DEALER/SALES REPRESENTATIVE IS NOT ACCESSIBLE, CONTACT NIULINE DIRECT FOR ASSISTANCE. ANY COSTS FOR PACKING AND SHIPPING ARE NOT COVERED UNDER THIS WARRANTY. ALL RETURNS MUST BE AUTHORIZED VIA WRITTEN APPROVAL FIRST BY NIULINE AND MUST BE SHIPPED FREIGHT PREPAID. ANY SHIPMENT RETURNED UNAUTHORIZED OR FREIGHT COLLECT WILL BE REFUSED. UPON RECEIPT OF THE RETURNED PRODUCT, NIULINE WILL DETERMINE WHETHER THE PRODUCT IS DEFECTIVE. LIABILITY FOR DEFECTIVE PRODUCTS IS LIMITED TO REPAIR OR REPLACEMENT. THERE WILL BE NO CREDIT ISSUED FOR RETURNED PRODUCT.

*NIULINE DOES NOT WARRANTY WOOD OR METAL UPHOLSTERED BOOTHS FOR OUTDOOR USE. ANY USAGE OR PLACEMENT OF NIULINE WOOD OR METAL BOOTHS IN AN OUTDOOR AREA THAT IS SUBJECT TO EXPOSURE TO ANY ENVIRONMENTAL CONDITIONS OR WEATHER WILL VOID ANY AND ALL WARRANTY COVERAGE.

LIMITATIONS APPLICABLE TO ALL WARRANTIES

ALL WARRANTIES ARE TO THE ORIGINAL PURCHASER FROM AUTHORIZED DEALERS ONLY. WARRANTIES ARE NOT TRANSFERABLE.

ALL WARRANTIES ARE LIMITED TO MANUFACTURING AND MATERIAL DEFECTS THAT APPEAR UNDER NORMAL USE. ADDITIONAL LIMITATIONS DESCRIBED HEREIN APPLY.

WARRANTIES ARE FOR REPAIR, REPLACEMENT, OR SUBSTITUTION ONLY AT NIULINE'S SOLE DISCRETION.

WARRANTIES ARE VOIDED BY EVIDENCE OF EXCESSIVE SOILING, IMPROPER CLEANING OR TREATMENT, ABUSE, OR ABNORMAL USE. WARRANTIES DO NOT APPLY TO PURCHASES OF FLOOR SAMPLES OR "AS IS" PRODUCTS EXCEPT AS REQUIRED BY LAW.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE TERM OF THIS LIMITED WARRANTY. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE EXPIRATION OF THE LIMITED WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

EXCEPT AS SET FORTH IN THIS WARRANTY AND TO THE EXTENT PROVIDED BY LAW, IN NO EVENT WILL NIULINE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF IT HAD REASON TO KNOW IN ADVANCE THAT SUCH DAMAGES WERE POSSIBLE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NO NIULINE DEALER OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION, OR ADDITION TO THIS WARRANTY. IF ANY TERM IS HELD TO BE ILLEGAL OR UNENFORCEABLE, THE LEGALITY OR ENFORCEABILITY OF THE REMAINING TERMS SHALL NOT BE AFFECTED OR IMPAIRED.

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